

NORTHWIND

January, 2014

## Practice Quiz - SC Session 1

1.		The fundamental principle(s) of the Maestro User Interface is:
	a) b) c) d)	For users to be able to use both mouse and keyboard For consistency in functionality from module to module Both a & b To Play movies
2.		The Title Bar is located:
	a) b) c)	At the bottom of the screen At the side of the screen At the top of the screen
3.		What does F8 do:
	a) b) c) d)	Create Edit Delete Look Up
4.		True or False: The Client Profile may be accessed from all of the Maestro modules?
5.		Why is it important to search before adding new clients to the database?
6.		Why is it important to press Enter?
7.		True or False: Contact Name is the same as Account Manager Name?
8.		True or False: An Inquiry needs to be setup before a booking can be made?
9.		What is the difference between a Client Trace, Contact Trace and Booking Trace?

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